

Double Celebration for Catalyst!



There was a double celebration for staff at Catalyst Science Discovery Centre when they scooped not one but two awards at the Halton Business and Tourism Awards presentation on Friday night! Lynn Steadman, Catering Manager and Conference coordinator won the award for Outstanding Customer Service in Tourism and Teaching Assistant, Gemma Reed won the second award for Catalyst in the Visitor Inspire category.

In her nomination for Lynn, Dr Diana Leitch, trustee of Catalyst said "Lynn's amazing dedication to Catalyst stretches back more than 20 years. Her commitment extends to giving up her own time to cater for over 1000 youngsters who have enjoyed the unique Friday night 'sleepovers' since 2013".

Judging the award, Katy Moussada who runs Motivation Through Training said "Lynn has constantly excelled in her delivery of excellent customer service and is a great asset and credit to Catalyst. Showing excellent communication skills, she is knowledgeable and committed to the success of Tourism in Halton. She is a worthy winner who is a great role model for customer service excellence".

In her nomination for Gemma, Dr Diana Leitch said "Devising innovative science workshops and delivering them to 700 people in one week takes stamina, knowledge, skill and a gift for interacting with your audience. All ages from 3 to 73 enthusiastically praise Gemma's exciting presentations."

Judging that category, Carolyn Knott, Tourism Membership Manager for the Liverpool City Region Local Enterprise Partnership commented "Gemma demonstrated passion and pride in her role and genuinely loves meeting people to ensure they get the best possible visitor experience. She had a friendly, professional and positive attitude and was extremely knowledgeable about her area of work. A highly inspirational and energetic individual who is a worthy winner of this award."

To find out more about Catalyst visit www.catalyst.org.uk

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Photographs show Lynn Steadman (left) receiving her award from Robin Tudor, Head of PR at John Lennon Airport who sponsored that award and Gemma Reed (right) receiving her award from Councillor Eddie Jones

Catalyst is an independent charitable trust operated by Catalyst Science Discovery Centre and Museum Trust Limited. For more information contact Meryl Jameson, Marketing Manager at Catalyst Science Discovery Centre, Mersey Road, Widnes, Cheshire, WA8 0DF. Telephone 0151 420 1121 or email meryl@catalyst.org.uk